



MEMBERSHIP TERMS & CONDITIONS

The membership terms and conditions of HKU B-Active are as follows:

- 1. Acceptance of Terms: Upon registration as a member, you agree to accept and abide by the membership terms and conditions of HKU B-Active.
- 2. Rules and Regulations: Members acknowledge that HKU B-Active operates under rules and regulations established for the safety and protection of its members. These rules and regulations may be subject to change in sole and absolute discretion of B-Active without prior notice. By joining, members agree to accept any reasonable changes (e.g. in facilities, equipment, opening hours, services, regulations and policies) as a condition of membership.
- 3. Accurate Information: Applicants must provide true and accurate information during the registration process. Incomplete or inaccurate registration forms will not be processed, and additional documentation or verification may be required.
- 4. Membership Activation: Membership starts immediately upon indicating acceptance in the declaration section of the sign-up process and settling the payment in person at the fitness center's reception. Membership is non-transferable and non-refundable. Please note that application in the downloadable app does not activate membership.
- 5. Termination: Misconduct, fraud, improper use of the membership card, or failure to comply with the terms and conditions and rules and regulations may result in the termination of membership without prior notice. HKU B-Active reserves the absolute right to terminate any membership, and will not be liable for any loss or damage caused by the termination.
- 6. Dress Code: Members are required to wear appropriate clothing and footwear while in the facility. This includes gym shorts, T-shirts, jogging suits, aerobic wear, and sweat outfits. Street clothing, jeans, and open-toed sandals are not considered appropriate attire.

- 7. Equipment Use: Members must not misuse the equipment and should adhere to the rules and regulations stipulate by B-Active. Any damage caused by a member's willful act or negligence will be the sole responsibility of the member.
- 8. Conduct: Members should conduct themselves in a quiet and well-mannered fashion, avoiding any behavior that may disturb other members. Profanity or inappropriate behavior will not be tolerated, and any conduct deemed offensive, potentially harmful, dangerous, or abusive may also result in the termination of membership.
- 9. Prohibited Substances: Alcohol, drugs (including steroids), and smoking are strictly prohibited within the center. Members must not use the center or engage in any activity while under the influence of substances that may impair their ability to operate the equipment.
- 10. Guests and Children: Members are not allowed to bring guests or children under 16 years of age into the fitness center, nor are they permitted to have their guests or children in the center's waiting area.
- 11. Locker Usage: Open locker racks are provided for use during the workout session on first-come, first-served basis. Members should understand that the center is not responsible for any loss or damage to personal property, including mobile phones, wallets, headphones, bags, or other belongings.
- 12. Risk Acknowledgement: Members acknowledge and are aware of the inherent risks of injury or ill health associated with the use of services and participation in exercise within the center. Members agree to participate in all activities at their own risk and responsibility, whether supervised or not by staff.
- 13. Video Surveillance: Video surveillance is installed at B-Active for security and safety purposes.
- 14. Membership Program: Members have no right to participate in the organization, operation, or management of the membership program. They also do not have any retrospective rights to any property of HKU B-Active and the membership program.
- 15. Privacy Policy: For inquiries about the privacy policy and treatment, please refer to the HKU CSE Privacy Policy Statement.
- 16. Final Decision: HKU B-Active reserves the final decision on all matters in relation to membership.